

© PACE Business Development Center SIBA **SBA Women's Business Center**



| Customer Satisfaction Survey | | | | | | | |
|------------------------------|---|---|---|---|---|------------------------------|--|
| Pate: | | Time: | | | | | |
| | Please indicate the number that best describes | s the quality of training you receiv Very Satisfied | | | | ved: Very Dissatisfied | |
| 1 | Overall evaluation of this training | 5 | 4 | 3 | 2 | 1 | |
| 2 | Quality of materials handed out | 5 | 4 | 3 | 2 | 1 | |
| 3 | Quality of delivery by trainer | 5 | 4 | 3 | 2 | 1 | |
| 4 | Relevance of information presented | 5 | 4 | 3 | 2 | 1 | |
| 5 | Likelihood you will use the information presented | 5 | 4 | 3 | 2 | 1 | |
| 6 | Your understanding of the topic after the training | 5 | 4 | 3 | 2 | 1 | |
| 7 | What other workshops would you like to attend? | | | | | | |
| | | | | | | | |
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| | Additional Comments (highlights, dislikes, suggestion | ıs): | | | | | |
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Thank you for participating in this on-going survey process, as we strive to continuously improve our service. Please Return Completed Survey attn: Swann Do sdo@pacela.org